Feature: Add Request functionalities

Background:

# User Name: ahussain@AIMD2 / ahussain@AIMSB

# Password: F@v0rite1 / p@55w0rd

Given Browser is opened

And nagivated to Click site // https://fse-na-sb-login.cloud.clicksoftware.com/tmindex.html?return\_path=https://fse-na-sb.cloud.clicksoftware.com/

And Click Site is displayed

And clicks on Username field

And enters correct Username (ahussain@AIMD2 / ahussain@AIMSB)

And click sign in button

And password field appears

And click on password field

And enters correct Password (F@v0rite1 / p@55w0rd)

And click sign in button

Scenario: Click homepage is shown

Then click homepage is shown

# To Do

# Delete Objective Policy

Scenario: Schedule Page is shown

When click on menu button

And sidebar is shown

And click on shedule button

Then schedule page is shown

Scenario: Alerts Center is shown

When click on Bell Icon

Then Alert Center is shown

Scenario: Profile Preferences page is shown

When click on Profile Name

And click Profile

Then Profile Preferences page is shown

Scenario: Edit Profile Preferences

When click on Profile Name

And click Profile

And change unit for distance

And click Apply

Then Profile Preferences is updated

Scenario: Add New NA

Given on Schedule page

When click Actions button

And click New NA

And NA Window is shown

And enter required fields in General tab

And click Ok button

Then New NA is added.

Scenario: Add New NA and apply

Given on Schedule page

When click Actions button

And click New NA

And NA Window is shown

And enter required fields in General tab

And click Apply button

Then New NA is updated.

Scenario: Cancel from New NA window

Given on Schedule page

When click Actions button

And click New NA

And NA Window is shown

And click Cancel button

Then schedule page is displayed

Confirm the NA Block did not get added

# To Do

# Cannot Add New Task, error NULL

Scenario: Add New Task

Today a dispatcher should NOT be using this functionality. All appointments are either a NA block or from the legacy CRM or our AM

Given on Schedule page

When click Actions button

And click New Task

And New Task Window is shown

And enter required fields in General tab

And click Ok button

Then New NA is added.

Scenario: Edit Task

Most of the task should NOT be edited by the Dispatcher. Need to confirm with Regan, but these are the fields that they can update:

* Pinned
* Status
* Should we test what happens when they mess with fields that they shouldn’t mess with? If so, don’t we need to document how it affects the request?

Given on Schedule page

And tasks exist

When click options of first task

And click Edit button

And edit any fields

And click Apply

Then Task is edited.

Scenario: Change Task Status

I believe that there are some status’ that they are not supposed to update to.

Given on Schedule page

And tasks exist

And see current status

When click options of first task

And click Change Status button

And select new Status

Then Task status is updated.

Scenario: See Task Details

Given on Schedule page

And tasks exist

Then task details shown on card

Scenario: See More Task Details

Given on Schedule page

And tasks exist

When click more button on task

Then more task details shown

Scenario: Pin Task

Might need to test cancelling an appointment that is pinned- need to make sure it removes the pin and then cancels.

Given on Schedule page

And tasks exist

When click options of first task

And click Pin Task button

Then Task is pinned.

Scenario: Unpin Task

Given on Schedule page

And tasks exist

And task is pinned

When click options of first task

And click Unpin Task button

Then Task is unpinned.

Scenario: Show Task on Gantt

Given on Schedule page

And tasks exist

When click options of first task

And click Show on Gantt button

Then Task is shown on Gantt.

Scenario: Show Task on Map

Given on Schedule page

And tasks exist

When click options of first task

And click Show on Map button

Then Task is shown on Map.

Scenario: Add Task to Clipboard

Given on Schedule page

And tasks exist

When click options of first task

And click Add to Clipboard button

Then Clipboard button is updated

And click on clipboard button

And Task is shown on Clipboard.

Scenario: Check Task Rules

Given on Schedule page

And tasks exist

When click options of first task

And click Check Rules button

Then Rules window is shown

Scenario: Get Candidates

Given on Schedule page

And tasks exist

When click options of first task

And click Get Candidates button

Then Get Candidates window is shown

Scenario: Show Gantt

Given on Schedule page

When click Gantt button

Then Gantt is shown

Scenario: Change Date on Gantt using arrows

Given on Schedule page

When click Gantt button

And click move one day forward

Then date moves one day forward

And click move one day backward

Then date moves one day backward

Scenario: Change Date on Gantt using Calendar

Given on Schedule page

When click Gantt button

And click on Calendar

And select new date

Then new date shown

Scenario: Search Resource Result shown on Gantt if exist

Given on Schedule page

When click Gantt button

And Gantt is shown

And input 'a' in search resource text field

And press enter

Then search results shown

Scenario: Search Resource Result not shown on Gantt if does not exist

Given on Schedule page

When click Gantt button

And Gantt is shown

And input 'acz' in search resource text field

And press enter

Then no search results shown

Scenario: Gantt Filter Excluded from Optimization results shown

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Gantt Filter

And check Excluded from Optimization box

And press ESC

Then updated filtered results shown

Scenario: Gantt Filter Included in Optimization results shown

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Gantt Filter

And check Included in Optimization box

And press ESC

Then updated filtered results shown

Scenario: Manage Gantt Filter Management window is shown

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Gantt Filter

And click on Manage

Then Filter Management window is shown

Scenario: Manage Gantt Filter Management window System Filters shown

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Gantt Filter

And click on Manage

And uncheck all filters

And check System Filters

Then System Filters shown

Scenario: Manage Gantt Filter Management window My Filters shown

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Gantt Filter

And click on Manage

And uncheck all filters

And check My Filters

Then My Filters shown

Scenario: Delete Custom Filter from Gantt Filter Management window

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Gantt Filter

And click on Manage

And click on a custom filter

And click delete

And click confirm

Then filter is deleted

Scenario: Add Custom Filter from Gantt Filter Management window

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Gantt Filter

And click on Manage

And click on a custom filter

And click add

And select a property

And select a condition

And select a value

And click apply

And click add condition

And select a property

And select a condition

And select a value

And click apply

And click add condition

And click delete condition on newly added condition

And click apply

Then filter is added

Scenario: Add Advanced Custom Filter from Gantt Filter Management window

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Gantt Filter

And click on Manage

And click on a custom filter

And click add

And select a property

And select a condition

And select a value

And click apply

And click add condition

And select a property

And select a condition

And select a value

And click apply

And click Advanced filter

And enter a valid expression

And click apply

Then filter is added

Scenario: Rename Custom Filter from Gantt Filter Management window

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Gantt Filter

And click on Manage

And click on a custom filter

And click rename

And enter a new name

And click blank space in filters list

Then filter is renamed

# To Do

# Save as in Add Filter Not Working

Scenario: Change domain from Schedule page

Given on Schedule page

When click on working on n Domain(s)

And select new Domain(s)

And click apply

Then results filtered to selected domain(s)

Scenario: Change Gantt Resolution to Daily

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Change Gantt Resolution

And click on Daily

Then results updated

Scenario: Change Gantt Resolution to Two Days

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Change Gantt Resolution

And click on Two Days

Then results updated

Scenario: Change Gantt Resolution to Weekly

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Change Gantt Resolution

And click on Weekly

Then results updated

Scenario: Change start date of Gantt

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Change start date of Gantt

And click on a new date

Then results updated

Scenario: Change display options of Gantt

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Display Options icon

And unselect all options

And select all options

Then display settings updated

Scenario: Change working hours settings of Gantt

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on Display Options icon

And click change

And change work week

And change start time

And change end time

And change is working option

And click apply

Then working hours settings updated

# To Do

# What is the cutleries icon

# on Gantt

# goes black on clicking

Scenario: Change Gantt timeframe

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on the zoom in on time

Then display changed

And click on the zoom out on time

Then display changed

Scenario: Show Home base on Gantt

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on option button beside a inspector

And click show home base

Then home base shown on map

Scenario: Show Daily route on Gantt

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on option button beside a inspector

And click show Daily route

Then Daily route shown on map

Scenario: Relocate route on Gantt

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on option button beside a inspector

And click on Relocate resource

And add a resource

And click next

And change time

And click next

And click target district

And click next

And click home base

And click next

And click relocate

Then Resource Relocated

Scenario: Edit inspector details from Gantt

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on option button beside a inspector

And click on Edit

And Edit Inspector window is shown

And edit a field

And click Ok

Then inspctor editted

Scenario: Call South East/Florida Central inspector from Gantt

Given on Schedule page

When click Gantt button

And Gantt is shown

And click on option button beside a South East/Florida Central inspector

And click on Call

Then Call option is shown

# To DO

# Schedule Idle Resource from Gant - Inspector Option

Scenario: Show Map

Given on Schedule page

When click Map button

Then Map is shown

Scenario: Show Satellite Map

Given on Schedule page

When click Map button

And click Satellite Map button

Then Satellite Map is shown

Scenario: Zoom in Map

Given on Schedule page

When click Map button

And scroll down on map

Then Map is zoomed in

Scenario: Zoom out Map

Given on Schedule page

When click Map button

And scroll down on map

Then Map is zoomed out

# To Do

Scenario: Schedule Task

Given on Schedule page

And tasks exist

When click options of first task

And click Get Schedule button

Then

# Scenario: Add Completed Task to Clipboard

# Given on Schedule page

# And Completed Task 1101255:215178 exists

# When click on Search bar

# And enter Completed Task code in bar

# And press enter

# And click the result from dropdown menu

# Then task added to clipboard

Scenario: Add Completed Task to Clipboard

Given on Schedule page

And Completed Task 1101255:215178 exists

When click on Search bar

And enter Completed Task code in bar

And press enter

And click the result from dropdown menu

Then Completed task added to clipboard

Scenario: Change Completed Task to Scheduled

I don’t think this should be something that a dispatcher should be doing. All of this should be driven by work flowing through from the AM/CRM.

Given on Schedule page

And Completed Task 1101255:215178 exists

When click on Search bar

And enter Completed Task code in bar

And press enter

And click the result from dropdown menu

And click option menu

And click change status

And click Scheduled

Then Completed task changed to Scheduled

Scenario: Change Scheduled Task to Completed

I don’t think this should be something that a dispatcher should be doing. All of this should be driven by work flowing through from the AM/CRM.

Given on Schedule page

And Scheduled Task 1101255:215178 exists

When click on Search bar

And enter Scheduled Task code in bar

And press enter

And click the result from dropdown menu

And click option menu

And click change status

And click Completed

Then Scheduled task changed to Completed

Scenario: Change Scheduled Task to Dispatched

Given on Schedule page

And Scheduled Task 1101255:215178 exists

When click on Search bar

And enter Scheduled Task code in bar

And press enter

And click the result from dropdown menu

And click option menu

And click change status

And click Dispatched

Then Scheduled task changed to Dispatched

Scenario: Change Scheduled Task to Open

Given on Schedule page

And Scheduled Task 1101255:215178 exists

When click on Search bar

And enter Scheduled Task code in bar

And press enter

And click the result from dropdown menu

And click option menu

And click change status

And click Open

Then Scheduled task changed to Open

Scenario: Change Scheduled Task to Cancel

I don’t think this should be something that a dispatcher should be doing. All of this should be driven by work flowing through from the AM/CRM. Or only those with a higher level role? I know this is something that I do when I find duplicates, but not sure that anyone in dispatch can or has the ability to do.

Given on Schedule page

And Scheduled Task 1101255:215178 exists

When click on Search bar

And enter Scheduled Task code in bar

And press enter

And click the result from dropdown menu

And click option menu

And click change status

And click Cancel

Then Scheduled task changed to Cancel

Scenario: Change Open Task to Cancel

I don’t think this should be something that a dispatcher should be doing. All of this should be driven by work flowing through from the AM/CRM. Or only those with a higher level role? I know this is something that I do when I find duplicates, but not sure that anyone in dispatch can or has the ability to do.

Given on Schedule page

And Scheduled Task 1101255:215178 exists

When click on Search bar

And enter Open Task code in bar

And press enter

And click the result from dropdown menu

And click option menu

And click change status

And click Cancel

Then Open task changed to Cancel

Scenario: Change Open Task to Rejected

I don’t think this should be something that a dispatcher should be doing. All of this should be driven by work flowing through from the AM/CRM. Or only those with a higher level role? I know this is something that I do when I find duplicates, but not sure that anyone in dispatch can or has the ability to do.

Given on Schedule page

And Scheduled Task 1101255:215178 exists

When click on Search bar

And enter Open Task code in bar

And press enter

And click the result from dropdown menu

And click option menu

And click change status

And click Rejected

Then Open task changed to Rejected

Scenario: Change Cancelled Task to Rejected

I don’t think this should be something that a dispatcher should be doing. All of this should be driven by work flowing through from the AM/CRM.

Given on Schedule page

And Cancelled Task 1101255:215178 exists

When click on Search bar

And enter Open Task code in bar

And press enter

And click the result from dropdown menu

And click option menu

And click change status

And click Rejected

Then Cancelled task changed to Rejected

Scenario: Add Scheduled Task to Clipboard

Given on Schedule page

And Scheduled Task 1103153:215955 exists

When click on Search bar

And enter Scheduled Task code in bar

And press enter

And click the result from dropdown menu

Then Scheduled task added to clipboard

Scenario: Add Open Task to Clipboard

Given on Schedule page

And Open Task 1103138:215948 exists

When click on Search bar

And enter Open Task code in bar

And press enter

And click the result from dropdown menu

Then Open task added to clipboard

Scenario: Add Dispatched Task to Clipboard

Given on Schedule page

And Dispatched Task 1103025:215899 exists

When click on Search bar

And enter Dispatched Task code in bar

And press enter

And click the result from dropdown menu

Then Dispatched task added to clipboard

# Scheduled Home

# https://crm-uat.aiminspect.com/#!/inspection-request/1102996

# 1102996

# https://crm-uat.aiminspect.com/#!/inspection-request/1103025

# 1103025

# https://crm-uat.aiminspect.com/#!/inspection-request/1103138

# 1103138

# https://crm-uat.aiminspect.com/#!/inspection-request/1103153

# 1103153

# To Do

Scenario: Reshuffle

# To Do

Scenario: Duplicate Task

Should this ever be used? I know we could use it on NA blocks, but not other tasks.

# To Do

# How to view NA and Tasks ?

# To Do

# Filter Management

# To Do

# New Duplicate Delete buttons not working

Scenario: Inspector Territory Page is shown

When click on menu button

And sidebar is shown

And click on Views button

And click on Inspector Territory button

Then Inspector Territory page is shown

# To Do

Scenario: Add New Inspector Territory

Given on Schedule page

When click Actions button

And click New NA

And NA Window is shown

And enter required fields in General tab

And click Ok button

Then New NA is added.

Scenario: Inspection Page is shown

When click on menu button

And sidebar is shown

And click on Views button

And click on Inspection button

Then Inspection page is shown

# To Do

# Doesnt work Add, Duplicate, Delete

Scenario: Add New Inspection

Don’t think dispatchers are/should be using

Given on Inspection page

When click New button

And click New NA

And NA Window is shown

And enter required fields in General tab

And click Ok button

Then New NA is added.

Scenario: Inspector Page is shown

When click on menu button

And sidebar is shown

And click on Views button

And click on Inspector button

Then Inspector page is shown

Scenario: Duplicate Inspector from Inspector Page

When click on menu button

Then sidebar is shown

And click on Views button

And click on Inspector button

And Inspector page is shown

And select an Inspector

And click Duplicate

And edit ID

And click Ok

Then Inspector is duplicated

Scenario: Delete Inspector from Inspector Page

When click on menu button

Then sidebar is shown

And click on Views button

And click on Inspector button

And Inspector page is shown

And select an Inspector

And click Duplicate

And edit ID

And click Ok

Then Inspector is duplicated

Scenario: Address Page is shown

When click on menu button

And sidebar is shown

And click on Views button

And click on Address button

Then Address page is shown

Scenario: Add Address from Address Page

When click on menu button

And sidebar is shown

And click on Views button

And click on Address button

And Address page is shown

And click new

And enter required fields

And click ok

Then New Address is added

Scenario: Duplicate Address from Address Page

When click on menu button

And sidebar is shown

And click on Views button

And click on Address button

And Address page is shown

And click duplicate

And click ok

Then Address is duplicated

Scenario: Delete Address from Address Page

When click on menu button

And sidebar is shown

And click on Views button

And click on Address button

And Address page is shown

And click delete

And click ok

Then Address is deleted

Scenario: Add New Inspector from Inspector Page

When click on menu button

And sidebar is shown

And click on Views button

And click on Inspector button

And click on New button

And New Inspector page is shown

And enter mandatory fields on Personal tab

And click Location tab

And enter mandatory fields on Location tab

And click Professional tab

And enter mandatory fields on Professional tab

And click Ok

Then New Inspector is added

Scenario: Duplicate Inspector from Inspector Page

When click on menu button

And sidebar is shown

And click on Views button

And click on Inspector button

And check an Inspector

And click Duplicate

And edit the ID field from Personal tab

And click Ok

Then Inspector is duplicated

Scenario: Add New Inspector Territory from Inspector Territory Page

When click on menu button

And sidebar is shown

And click on Views button

And click on Inspector Territory button

And click on New button

And New Inspector Territory page is shown

And enter mandatory fields

And click Ok

Then New Inspector Territory is added

Scenario: Duplicate Inspector Territory from Inspector Territory Page

When click on menu button

And sidebar is shown

And click on Views button

And click on Inspector Territory button

And click on check mark beside a Territory

And click duplicate

And New Inspector Territory page is shown

And edit any mandatory field

And click Ok

Then Inspector Territory is duplicated

Scenario: Edit Inspector Territory from Inspector Territory Page

When click on menu button

And sidebar is shown

And click on Views button

And click on Inspector Territory button

And click on a Territory

And Inspector Territory edit page is shown

And edit any field

And click Ok

Then Inspector Territory is edited

Scenario: Delete Inspector Territory from Inspector Territory Page

When click on menu button

And sidebar is shown

And click on Views button

And click on Inspector Territory button

And click on check mark beside a Territory

And click delete

And Confirm delete window is shown

And click confirm

Then Inspector Territory is deleted

# To Do

# Having issues with these scenarios:

# Delete Nonavailability from Non-availability Page

# Duplicate Non-availability from Non-availability Page

# Add New Task, Duplicate Task, error NULL

# See Task

# Still Cannot

# Schedule Tasks

# Unschedule

# Schedule Tasks

# Schedule

# Reopen Agent Test Plan

# Delete inspector

# Not working

# Search bar not working

# All schedule option beside search bar not working